

TERMS AND CONDITIONS OF PARTICIPATION

1. The contract with the SIGMA Travel Agency is concluded when the Office receives a filled in and signed **Application Form** and the payment. Authorized persons sign contracts for underage participants.
2. The Office reserves the right to alteration of the contract conditions due to circumstances beyond their control. If the client notified of the changes in major conditions of the contract (e.g. price, route, dates) does not cancel within 14 days from the receipt of the notification, it means he/she agrees to the changed conditions.
3. The price of the event is contractual, and the range and standard of the services is defined by the programme of the event.
4. Participants are not entitled to any discount or refund or any other activities in the case when they do not use the services provided by the programme in full due to reasons other than failures on the part of the Office.
5. The Office shall not be responsible for decisions of other institutions, especially when the participant's passport or visa is delayed or denied. In such cases the fee is subject to refund, as in art.7 below.
6. The Office provides medical expenses, personal accident and luggage insurance.
7. Cancellation on the part of the participant shall be made in writing. The date of the receipt of the written cancellation notice shall be the cancellation date.
Cancellation fees:
Up to 60 days prior to the departure - €100,-
from 30 to 15 days - 40 % of the price
from 14 to 7 days - 60 % of the price
6 days to the date of the departure - 95 % of the price
The cancellation rules presented above are applicable regardless of the date of the contract conclusion.
8. The Office reserves the right to cancel the event 14 days before the departure date due to a minimum number of participants (or at all time in the case of *force majeure*).
9. All participants agree to abide all rules set by customs regulations and the tour leader and carers.
10. Participants are liable for any damage caused.
11. Any complaints shall be considered if the participants lodge them in writing within 30 days from the date the event ended.
12. To the matters not provided for by these conditions of participation and in case any disputes arise, the regulations of the Civil Code will be applicable.
13. Fees are payable to

Beneficiary's full name: **P.W. Bokka Sp. z o. o. (A.T.SIGMA),**

Beneficiary's full address:

postal code: **25-502**

city: **Kielce,**

street: **Planty 16,** country: **Poland**

Beneficiary's bank info:

bank name: **Bank Handlowy w Warszawie S.A.**,

bank address: postal code: **00-923**, city: **Warszawa**, street: **Senatorska 16**, country: **Poland**.

A) **Bank account number for payment in EURO: PL 901030 1582 0000 0008 1079 9013, SWIFT: CITIPLPX**

B) Bank account number for the payment in ZŁOTY: **15 1030 1582 0000 0008 1079 9005**,

Subject of payment: Europe Tour 2011 & „participant's name and surname”.

14. Part EURO payment dates:

part 1 – 300 € of the due price before **29.10.2010**

part 2 – 620 € the remaining amount **10.03.2011**

15. Part ZŁOTY payment dates:

1.740 zł of the due price before **15.03.2011**